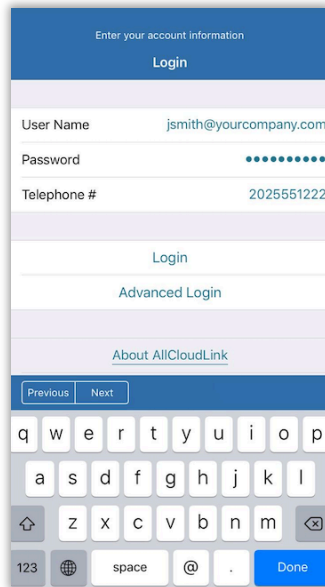# QUICK REFERENCE GUIDE

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AllCloud Link (iPhone)

AllCloud Link is a dialer application that allows you to use your business identity to place and receive calls on your personal cell phone via the AllCloud Anywhere and Call Back services.

Download & Install on an iPhone Device

1. Go to the Apple App Store.
2. Search for "**AllCloudLink**".

3. Install and open AllCloud Link, accepting all terms.
4. Enter your AllCloud credentials (provided by Allied). Then enter your mobile telephone number.
5. Tap **"Login."** Select if you would like to allow the app to access your personal contacts. When prompted, select "Configure Anywhere."

Please Note: AllCloud Anywhere is the service that sends work calls to your cell pone. When you want to receive work calls to your personal device, turn on/enable AllCloud Anywhere. When you no longer want to receive calls to your personal device, turn off/disable AllCloud Anywhere.
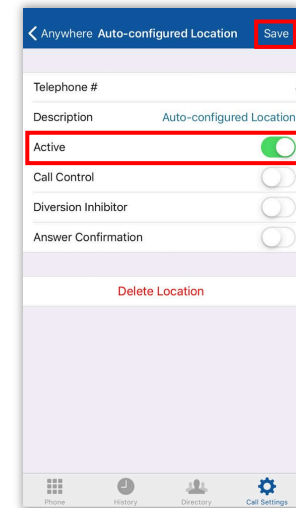
In order to place outbound calls from your work number and personal cell phone, AllCloud Link facilitates outbound dialing via Call Back service. To configure Call Back:

1. Tap **Call Settings**.
2. Under Call Options, select **Dialing Service**.
3. Select **Call Back**.

Manage AllCloud Anywhere

When you want to receive calls to the device, you'll turn on/enable AllCloud Anywhere. When you no longer want to receive calls, you'll turn off/disable AllCloud Anywhere. AllCloud Anywhere can be managed in the "Call Settings" menu, under **Anywhere.**
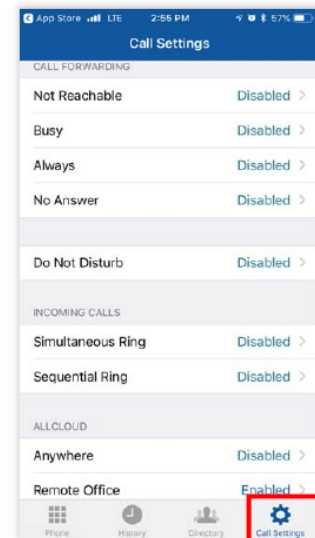
1. Tap **Call Settings**.
2. Under AllCloud, tap **Anywhere.**
3. Tap on the enabled location.
4. Toggle Active to **ON** or **OFF**.
5. Tap **Save.**

Change Your Call Settings

You can make modifications to how your work calls are managed within AllCloud Link.

1. Click on the **"Call Settings"** icon at the bottom of your screen.
2. You can change various call settings for your business number.
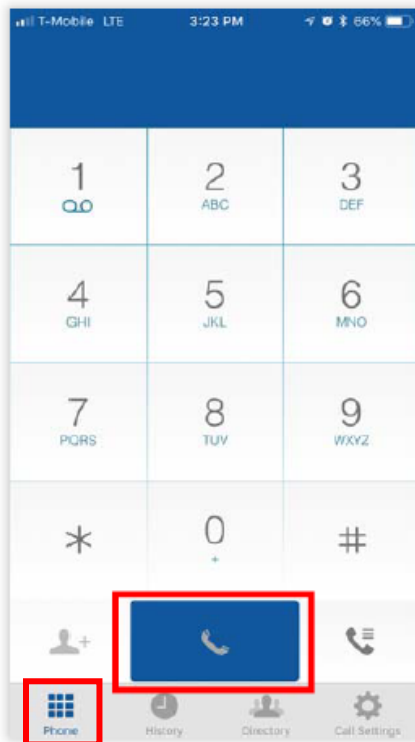3. To turn on/off specific call features such as forwarding and other features, tap to enable or disable.

ALLCLOUD LINK (IPHONE) GUIDE

Make a Call

1. Tap the **Phone** tab.
2. Using the dialpad, enter the extension or phone number you wish to call.
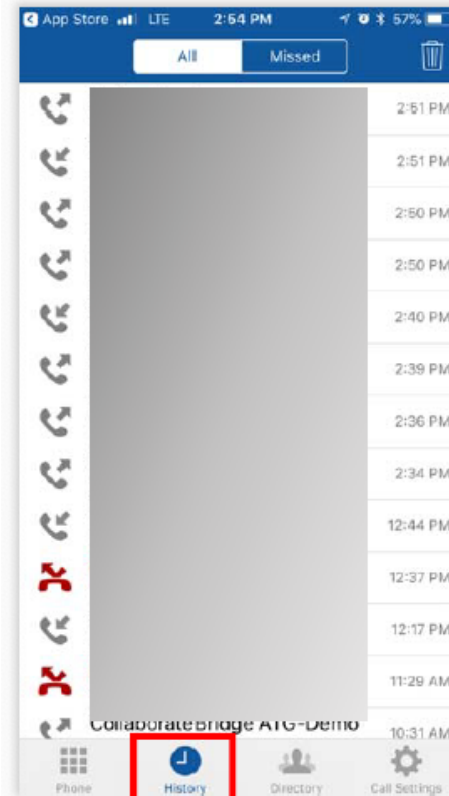3. Tap the phone to place your call.

Please Note: When placing calls using Call Back, you'll dial the number normally. When you place the call, you will receive a call from your work number. Answer the inbound call and your outbound call will be placed from your work number.

View Your Call History

AllCloud Link will display your call history from your work number.

1. Click on the **"History"** icon at the bottom of your screen.
2. You can view All calls or Missed for your business number.
3. Select the number you wish to dial.

Search Your Directory

AllCloud Link provides a searchable company directory.

1. Click on the **"Directory"** icon at the bottom of your screen.
2. You can search by All, Directory (company) or Local (mobile) contacts.
3. Select the entry you wish to call.