

## QUICK USER GUIDE

# POLYCOM SOUNDSTATION IP 7000



Ideal for boardrooms, conference rooms, auditoriums and executive offices, the Soundstation IP 7000 is an advanced VoIP conference phone that delivers astounding voice quality and clarity.

### Using the Key Pad



#### **To Place and Answer Calls**

- 1. Press the handset button, then dial the phone number using the key pad.
- 2. Or dial the phone number, and then press Or New Call soft key.
- 3. For an incoming call, press 🕥 or press the **Answer** soft key to pick up the call.

#### To End a Call

1. While on an active call, press the 🕑 button to end the call; or press the **End Call** soft key.

#### To Forward a Call

- 1. To forward an incoming call, press the **Forward** soft key.
- 2. Next, please dial the phone number you wish to forward the call.
- 3. Then press the Forward soft key again to complete call forwarding.

#### To Hold and Resume a Call

- 1. During an active call, press the **Hold** soft key to place the caller on hold.
- 2. To resume the call on hold, press the **Resume** soft key.

#### To Transfer a Call

- 1. During an active call, press the Trnsfer soft key. (The caller is then placed on hold).
- 2. Dial the number of the party you wish to transfer the call to.
- 3. Once the receiving party picks up, press the **Trnsfer** soft key again to complete the call transfer.
- 4. To cancel a transfer, press the **Cancel** soft key.

#### To Setup a Conference Call

During an active call, press the button or the **Confrnc** soft key.

To start a new Conference call using the button or the **Confrnc** soft key:

- 1. Dial the number of the first party.
- 2. Press the button or the **Confrnc** soft key., which places the first party on hold.
- 3. Next, dial the number of the second party, and then press the **Send** soft key.
- 4. Once the second party answers, press the **Confrnc** soft key again to join all parties.

#### If you already have the other party on hold, press the Join soft key.

To start a Conference call using the **Join** soft key:

- 1. You must be on an active call and a call on hold.
- 2. To create a conference with the active call and call on hold, press the **Join** soft key to connect all parties.

#### To View Call Lists:

- Press the: Menu button, and then select Features → Call Lists → Missed Calls, Received Calls, or Placed Calls.
- 2. Use the arrow keys to scroll to the call list you wish to view.

#### To Place a Call from the Call History:

- 1. Follow the above steps to access the **Call Lists**.
- 2. Next select the list you wish to access.
- 3. Then use the arrow keys to scroll to the number you wish to call.
- 4. Then press the **Dial** soft key.

#### To Add an Entry in the Contact Directory:

To manually enter a new contact, press the **Menu** button.

- 1. Then select Features  $\rightarrow$  Contact Directory.
- 2. From the **Directory** screen, press the **Add** soft key.
- 3. Next using the dial key pad, enter the contact information. (For example, to type the letter 'C', press the **2** button on the key pad three times).

#### To add a contact from the Call Lists, press the Menu button.

- 1. Then select Features → Call Lists → Missed Calls, Received Calls, or Placed Calls.
- 2. Use the arrow keys to scroll to the entry you wish to add.
- 3. Then press the **Save** soft key.
- 4. To edit a contact's information, press the **Edit** soft key.

#### To Place a Call from the Contact Directory (or Corporate Directory):

- 1. Press the **Example 1** Menu button, and then select Features  $\rightarrow$  Contact Directory (or Corporate Directory).
- 2. On the **Directory** screen, use the arrow keys to scroll to the entry you wish to call.
- 3. Then press the Dial soft key.

#### To Change the Volume:

- 1. To change the volume, during an active call, press the or or button.
- 2. To change the ringing volume, press the 🛄 or 💷 button when the phone is idle or ringing.

#### Muting the Microphone:

- 1. During an active call, press the 💵 button to mute the other caller from hearing you.
- 2. To disable **Mute**, press the **button** again.

